

# Group A

5mins presentation and 2 minutes Q&A

Keshena Naidoo

# Scaling up Postgrad Education for Family Medicine at SMU, SA

Dr KE Hlabyago

Senior Lecturer & MMED Coordinator, Sefako Makgatho Health Sciences University (SMU)

## INTRODUCTION

There is a concern that focusing only on undergraduate training and ignoring postgraduate education was unsuitable for the South African higher education system. This strong connection between the two means that focus on one without consideration of the other could lead to ineffectiveness <sup>(1)</sup>.

Research studies highlighted some of the challenges that delay registrars in developing and completing their research studies <sup>(2,3)</sup>. For example:

- Inadequate learner-centered research education strategies that can better develop research competence <sup>(1,2,3)</sup>.

**SMU Family Medicine registrars are also experiencing the same challenges**

## INTERVENTION

Three pillars encapsulate Academic Experience at SMU are:

- Learning and teaching
- **Research**
- Community Engagement

At SMU Family Medicine department we adopted the ff to improve **research output**:

- Compulsory online training and assessment for the first-year registrars on research methodology (REME).
- Compulsory rotation of first year registrars at a nearby research centre (MRC).
- Engaging with our provincial health office to support and approve dedicated research time.

## DISCUSSION

- All first-year registrars developed their research protocol within three months of their registration with the university.
- At the end of their rotation at the research centre, registrars are ready to write up their COPC assignment.

## CONCLUSION

- There is also a need to look at and improve the supervisors' expertise in guiding their registrars with the research process.
- Over and above improving the research output, we are also improving the registrars' academic experience and further increasing the registrar posts in our region (Tshwane district of SA).

## REFERENCES

1. Saidi A. Promoting access to, and success in postgraduate education in South Africa: A synthesis of emerging issues. South African Journal of Higher Education. Vol 38 | Number 1 | March 2024 | pages 1–27. <https://dx.doi.org/10.20853/38-1-6304>
2. Louw E, Mash RJ. Registrars' experience in Family medicine training programs in South Africa. S Afr Fam Pract (2004). 2024 Apr 10;66(10):5907
3. Moxley K. The development of research competence among specialist registrars in South Africa: Challenges and opportunities for research education and capacity development. AJHPE. June 2022, Vol 14, No 2



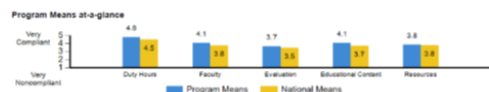
## A Strategy to Scale Up Post Graduate Training in Family Medicine at AKU

Dr Jacob Shabani, Prof Gulnaz Mohamoud, Dr Norah Obungu, Dr Elizabeth Chege

- ACGME-I accredited residency programs in Family Medicine prepare residents to provide comprehensive primary care to diverse individuals and families within the context of a personal doctor-patient relationship.
- ACGME-I accredited programs educate residents to provide care throughout life and to appreciate the individual, family, and community connection to health.

**Residents' overall evaluation of the program**

Evaluation Category	Percentage
Very negative	0%
Negative	13%
Neutral	0%
Good	38%
Great	50%



Key Issue	% Program Compliant	Program Detail	% Program Compliant
60-hour work (averaged over a four-week period)	88%	Provided general goals and objectives	100%
1 day free in 7	88%	Provided goals and objectives for assignments	100%
In-classroom call every 30-60 min	100%	Instructed how to manage fatigue	100%
10-15 min in-between class periods	100%	Substituted assignments for non-classroom activities	100%
Continuous hours scheduled	100%	Work in interdisciplinary teams	100%
In-classroom call (not) so long as to preclude rest and personal time	100%	Appropriate balance between classroom vs. clinical learning, conference, seminars and patient care	100%
In-classroom during at-home call coaching toward daily goal	100%	Education (not) emphasized by excessive lecture on new principles	100%

Faculty	% Program Compliant	Findings	% Program Compliant
Sufficient supervision	75%	Access to reference materials	75%
Appropriate level of supervision	88%	Able to raise concerns without fear of intimidation or retaliation	75%
Sufficient instruction	75%	Satisfied with process for dealing constructively with problems and concerns	50%
Faculty and staff interested in residency education	88%	Education (not) compromised by other trainees	75%
Faculty and staff create environment of inquiry	63%		

Participant	% Program Completed
Satisfied that evaluations of faculty are confidential	63%
Satisfied that evaluations of program are confidential	63%
Satisfied that program uses evaluations to improve	50%
Satisfied with feedback after assignments	88%
Able to access evaluations	88%

**Faculty's overall evaluation of the program**

Evaluation Category	Percentage
Very negative	0%
Negative	0%
Neutral	0%
Positive	25%
Very positive	75%

**Program Means at-a-glance**

Category	Program Means	National Means
Faculty Supervision and Teaching	4.0	4.1
Educational Content	4.0	4.1
Resources	3.6	3.8
Patient Safety	4.1	4.0
Teamwork	4.3	4.3

### and Teaching

Sufficient time to supervise residents/fellows  
Residents/fellows seek supervisory guidance  
Interest of faculty and Program Director in education  
Rotation and educational assignment evaluation  
Faculty performance evaluated  
Faculty satisfied with personal performance

	Compliance
Process to transition patient care and clinical duties when residents/fellows fatigued	100%
Residents/fellows workload exceeds capacity to do the work	100%
Satisfied with faculty development to supervise and educate residents/fellows	88%
Satisfied with process to deal confidentially with problems and concerns	63%
Prevent excessive reliance on residents/fellows to fulfill on physician obligations	100%

Effectiveness of graduating residents/fellows  
Outcome achievement of graduating residen

1. **Parental Safety**

Information not lost during shift changes or patient transfers	70%
Tell patients of respective roles of faculty and residents/fellows	88%
Culture reinforces patient safety responsibility	88%
Residents/fellows participate in quality improvement or patient safety activities	71%

## Residents/fellows communicate effectively w

- Resident/fellows effectively work in interpro teams
- Program effective in teaching teamwork skill

Lack of Confidentiality in

- dealing with resident problem



## Case and Point

## Free and Pl

tees

develop ind

Advisory to  
Equally

usually.

Threats to Resident Health	Interventions
Feelings of incompetence	<ul style="list-style-type: none"> <li>• Early and regular check-ins by chief residents, program directors, and/or mentors.</li> <li>• Early, frequent, and skilled feedback by senior residents and supervising faculty.</li> <li>• Reminders to residents that they are not expected to know everything at the start of training; that they are there to learn, and their knowledge, skills, and confidence will grow over time.</li> <li>• Start continuity clinics from 1 year and follow up the same patient in the 4-year journey</li> </ul>
Isolation	<ul style="list-style-type: none"> <li>• Social gatherings</li> <li>• Team-building exercises</li> </ul>
Stigma and reluctance to use mental health services and resident support	<ul style="list-style-type: none"> <li>• Early communication about how to access mental health resources and encouragement to use these resources.</li> <li>• Opt-out mental health appointments</li> <li>• Teaching faculty, residents, and staff basic principles of psychological first aid and ensure that all know how mental health resources are accessed</li> </ul>
Mistreatment, bias and lack of confidentiality	<ul style="list-style-type: none"> <li>• Anonymous reporting system for reporting inappropriate behavior by residents, faculty, or staff. (Safe disclosure)</li> <li>• Training of faculty residents, and staff on implicit bias and microaggressions.</li> <li>• Out of station psychological assessments</li> </ul>
Burn-Out	<ul style="list-style-type: none"> <li>• Incorporation of the Maslach Burn Out Inventory periodically during resident assessments and health seeking opportunities.</li> <li>• Adoption of the 'Milestones' Assessment that individualize resident progress and support</li> </ul>

### Clinical Competency Committee and Program Evaluation Committees

- CEC – Meets twice a year and helps to develop individual learning plans. Led by faculty who are non-departmental. Advisory to program director
- PEC - evaluates the program quality annually.

## OUTCOMES

- No resident attrition in the first year
- Career progression certainty and Options – Enhances Retention
- In the Last two years we have had graduating classes that are at full complement.

## MODULAR FAMILY MEDICINE PROGRAMME IN GHANA

Prof Henry Lawson, Ghana.

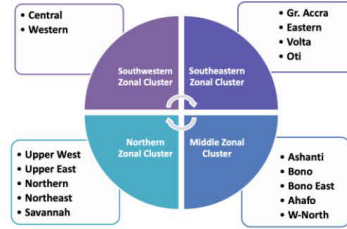
### Introduction

Family Medicine training in Ghana is a 5-year programme divided into a 3-year Membership and a 2-year Fellowship programme. Applicants must undergo a selection interview after passing an entrance examination popularly called Primaries. Upon selection, the applicant is assigned a Training Centre. In Ghana, there are currently 7 training centres – Korle Bu Teaching Hospital, Komfo Anokye Teaching Hospital, Cape Coast Teaching Hospital, Ho Teaching Hospital, Greater Accra Regional Hospital, St. Dominic's Catholic Hospital, KNUST Hospital and Nyafo Medical Centre (a private medical facility). The selected resident re-locates from their institution of work to be close to the training centre for training to occur. This process disenfranchises a lot of medical practitioners who are sole doctors in district health facilities or are owners of private health facilities who would like to undergo postgraduate training in Family Medicine.

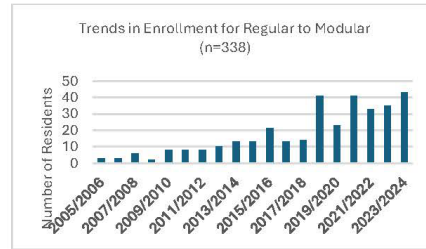
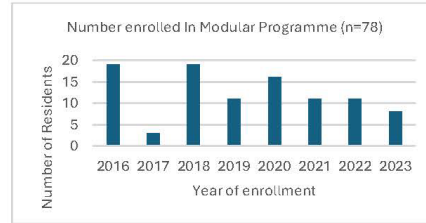
The Faculty of Family Medicine of the Ghana College of Physicians and Surgeons designed the Modular Family Medicine Training programme to improve the opportunity of doctors in the categories described above to enroll in training. Secondly, the faculty needed to improve on the number of family physicians being churned out at the College and this strategy was seen as a tool to expand the number of graduates.

Year	Regular Programme	Modular Programme	Modules
Year 1	Rotations in Clinical Disciplines	Modules 1-4/ plus Rotations in Clinical Disciplines	Module 1 – Principles Of Family Medicine Module 2 – Adult Medicine Module 3 – Women's Health Module 4 – Pharmacology Of Prescriptions Drugs
Year 2	Rotations in Clinical Disciplines	Modules 5-8 plus Rotations in Clinical Disciplines	Module 5 – Adolescent and Child Health Module 6 – Mental Health Module 7 – General Surgery & Anaesthesia Module 8 – Surgical Specials
Year 3	Rotations in Clinical Disciplines	Modules 9-12 plus Rotations in Clinical Disciplines	Module 9 – Diagnostics (Laboratory Medicine) Module 10 – Orthopaedics, Accidents and Emergencies Module 11 – Diagnostics (Radiology & Oncology) Module 12 – Community-Oriented Primary Care
Year 4	-	Modules 13 & 14 plus Rotations in Clinical Disciplines	Module 13 – Special Interest Areas Module 14 – Medical Jurisprudence, Ethics, Quality, Health Administration & Management

Each module is a 5-day in-person session from Monday to Friday. The first session of Day 1, apart from the first module, is used for the Module Assessment of the previous completed module lectures. Lectures are held centrally at the Ghana College of Physicians and Surgeons. However, since 2021, some virtual lectures have been included for convenience of both lecturers and residents. There are 11 weeks between module lectures which are used to complete clinical rotations. The clinical rotations are conducted in facilities which have been accredited by the faculty in the clusters where the residents are based. Each resident designs their rotations for up to 3 days per week so that they continue to provide services to their primary medical facilities. This allows service delivery to continue while the resident is training. Supervising teams from the College visit the residents in the various clusters across the country on schedule and sometimes at random. These centers are separate from the 7 training centers listed above.

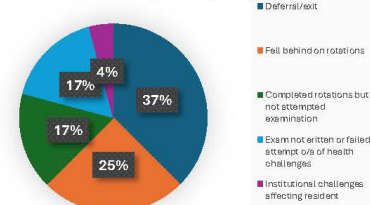


### Enrollment



### Outcomes

#### Reasons for not completing Modular Programme (n=24)



### Discussion/Conclusion

A total of 369 residents have been enrolled in the Family Medicine membership training programme since the inception of the College in 2003. Of these residents, 264 were enrolled between 2016 and 2024. The Modular programme enrolled 98 (37%) residents. Modular residents have contributed 49 (21%) of the 233 graduating membership residents of the Ghana College of Physicians and Surgeons from 2016 to 2024. This data confirms the crucial role modular training has contributed to training of Family Medicine residents in Ghana. The mode of delivery of 5-day in-person lectures for the 14 modules is very attractive and there have been suggestions from residents enrolled in the regular programme who covet this method. Non-Family Medicine trainees are recruited to support the programme. The programme design allows trainees/residents to continue to provide service to their parent institutions. This creates a win-win situation for patients, hospitals and residents alike. The overall enrolment of residents for family medicine training in the GCPS have also appreciated over the 7-year period. These gains have however not been halted without challenges. Of the enrolled modular residents, 9 have deferred or exited the programme, 6 fail behind on their rotations, 4 completed rotations but have not attempted the examinations, another 4 have withdrawn for health reasons and 1 resident withdrew due to challenges with his parent healthcare facility. There have also been logistic challenges to support supervision of clusters and zones. There are also challenges with residents completing their rotations within their clusters because they may have to move to other clusters for specific training.







# Family Medicine Postgraduate Education at UNZA - strategies & Innovations

Mpundu Makasa<sup>1</sup>, Phillip Mubanga<sup>2</sup>

1 University of Zambia, 2 Lusaka Adventist Hospital



Association of  
Family Physicians  
of Zambia

## Introduction

University of Zambia has been running a Family Medicine (FM) postgraduate program for five years

In line with the WHO building blocks for systems health strengthening – human resource is one of the important elements for ensuring quality healthcare provision

FM well aligns to Ministry of Health's vision is to provide equitable access to cost-effective quality healthcare as close to the families as possible

PHC is the vehicle to achieve this vision. The overall goal is to provide UHC to all & leaving no one behind

### DIFFUSION OF INNOVATION MODEL



#### Characteristics: Innovators to Laggards

Innovators and Enthusiasts	Early Adopters	Early Majority	Late Majority	Laggards
<ul style="list-style-type: none"> <li>innovative</li> <li>visionary</li> <li>change agents</li> <li>opinion leaders</li> <li>high social status</li> <li>high social power</li> <li>high social visibility</li> <li>high social influence</li> <li>high social prestige</li> <li>high social respect</li> <li>high social status</li> <li>high social power</li> <li>high social visibility</li> <li>high social influence</li> <li>high social prestige</li> <li>high social respect</li> </ul>	<ul style="list-style-type: none"> <li>innovative</li> <li>visionary</li> <li>change agents</li> <li>opinion leaders</li> <li>high social status</li> <li>high social power</li> <li>high social visibility</li> <li>high social influence</li> <li>high social prestige</li> <li>high social respect</li> </ul>	<ul style="list-style-type: none"> <li>innovative</li> <li>visionary</li> <li>change agents</li> <li>opinion leaders</li> <li>high social status</li> <li>high social power</li> <li>high social visibility</li> <li>high social influence</li> <li>high social prestige</li> </ul>	<ul style="list-style-type: none"> <li>innovative</li> <li>visionary</li> <li>change agents</li> <li>opinion leaders</li> <li>high social status</li> <li>high social power</li> <li>high social visibility</li> <li>high social influence</li> </ul>	<ul style="list-style-type: none"> <li>innovative</li> <li>visionary</li> <li>change agents</li> <li>opinion leaders</li> <li>high social status</li> <li>high social power</li> </ul>

## Phase 1

UNZA recognized the unique role that family physicians could play at PHC level

To respond to the needs of the country, UNZA introduced a graduate program in the early 1990s, leading to the enrolment of the first cohort

The aim was to train Primary Health Care Physicians and impart both clinical and management skills

Envisioned that these would work in the periphery of the health care system

This initial attempt was brief

## Phase 2

In 2012/13, UNZA revisited the idea of training Family Physicians

In response to the growing population and increasing disease burden

Coupled with the shortage of human resources for health, and the PHC being worse affected

The development of the program took up to 5 years

Included extensive advocacy work leading to buy in of key stakeholders i.e. MoH

Evidenced by the inclusion of FM in the National Curriculum Framework for Health Professions

## Challenges

In the initial phase the specialty was not yet recognized by MoH

Career aspects were unclear under the MoH the main employer

The uncertainty in career progression, led to attrition and subsequently the collapse of the program

There were also no linkages with the international programs of family medicine

Main challenges in phase 2 have been inadequate number of educators to meet the demand for the program

## Strategies & Innovations

Partnership – Seed Global Health – support of Educators, vision to wean off, RICE project – student scholarships – Master & PhD – helped boost numbers of registrars at inception

Primafamed network - Strong support system, mentorship, training from developmental stage to date

MoH - Partnering with MoH consultants – Payment of honorarium with support from partners

Faculty development – 5/6 graduates now parttime faculty, advocating for full time positions, involved in grant applications for funding for program & PhDs – to ensure sustainability **Way forward**

Strengthen the faculty development – formal fellowship to ensure sustainability active involvement of registrars in various leadership roles – coordination, chief resident

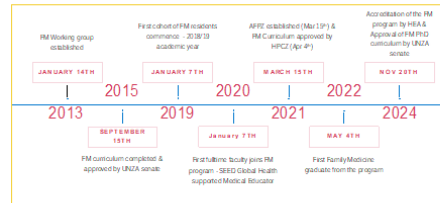
Identify strengths of registrars and new graduates and develop them with view of strengthening the program

Collaborate regionally/internationally and active involvement in ECSACFP to learn best practices and foster growth

Resource mobilization

### UNZA Family Medicine program

#### HISTORY TIMELINE

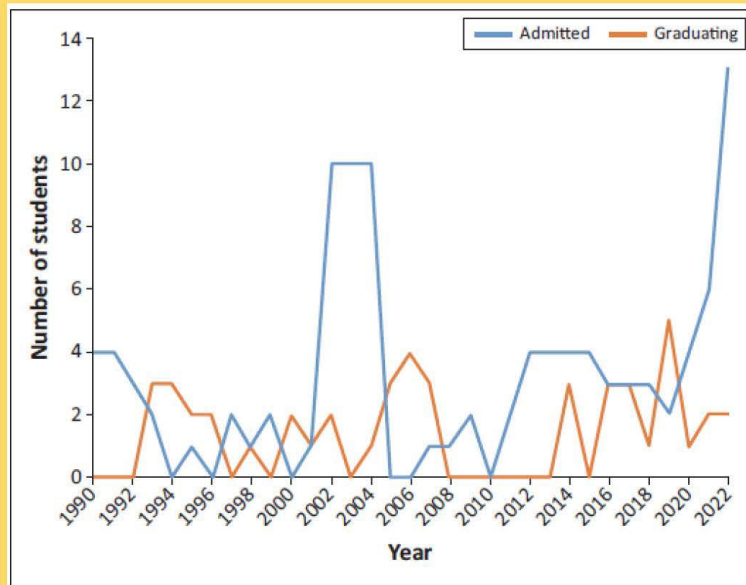


# Introduction of undergraduate family medicine for scaling up postgraduate training

**Context:** Since the 1960s, family medicine has been steadily developing in sub-Saharan Africa. In Uganda, family medicine training was introduced at Makerere University in 1989 & later Mbarara University of Science and Technology in 1996. These postgraduate programs were started in absence of family medicine in undergraduate curricula. As a result, medical students would graduate as medical doctors without any exposure to family medicine. This made family medicine largely unknown among medical doctors who are the potential trainees.

## What was done?

In 2011, Makerere University College of Health Sciences undertook a major curriculum review for the Bachelor of Medicine and Bachelor of Surgery program. This created an opportunity for making a case for inclusion of family medicine in the undergraduate curriculum. Faculty in the department of family medicine at Makerere University developed and presented a case for family medicine to the School of Medicine curriculum development and review committee. Family medicine was then included as an 8-week clinical course in the 4<sup>th</sup> year of study



## Lessons learnt

Family medicine is now known among medical students and health professionals. This has resulted in the number of family medicine postgraduate applicants to increase steadily since the introduction of family medicine in the undergraduate program

**Conclusion:** The scaling up of family medicine postgraduate training is closely related to the presence of family medicine in the undergraduate curriculum

# INNOVATIONS TO INCREASE RECRUITMENT: FAMILY MEDICINE ADVOCACY TALKS AT DISTRICT HOSPITALS IN MALAWI

Modai Mnenula<sup>1</sup>, Jessie Mbamba<sup>2</sup>, Patrick Chisepo<sup>2</sup>, Martha Makwero<sup>3</sup>

<sup>1</sup>Family Medicine Specialist, Head of Department and Lecturer Department of Family Medicine, School of Medicine and Oral Health, Kamuzu University of Health Sciences, MBSB, M. Med Family Medicine.

<sup>2</sup> Family Medicine Specialist, Seed Global Health Educator, School of Medicine and Oral Health, Kamuzu University of Health Sciences, MBSB, MMed Family Medicine.

<sup>3</sup> Senior Clinical lecturer, School of Medicine and Oral Health, Kamuzu University of Health Sciences.

## INTRODUCTION

- Kamuzu university of health sciences (KUHeS) introduced the Family medicine (FM) postgraduate training in 2015
- However, enrolment was low due to novelty of specialty in Malawi
- The department put recruitment efforts into action
- Coordinated efforts of faculty, registrars and partners to introduce FM advocacy talks

## APPROACH TAKEN

**Advocacy talks: Online and in-person**

### Lead persons

- Senior registrars
- Faculty

### Focus areas

- What is FM?
- Impact in Sub Saharan Africa?
- FM in Malawi
- Postgraduate training and opportunities
- Q&A, Interactions

### Focus Population

- Medical officers at district hospitals
- Interns at central Hospital



Fig1: Online advert for FM advocacy talk



Fig2: Advocacy talks; Phalombe District Hospital



Fig 3: Advocacy talks; Balaka District Hospital



Fig 4: Advocacy talks; Zomba Central Hospital



Fig 5: Some registrars motivated by advocacy talks

## RESULTS

- Attendance beyond the target population
- District Leadership interested to be FM training sites, "we need FM program at our hospital" said the DMO of Kasungu district.
- New trainees indicate advocacy talks influenced decision to join the FM residency

## CONCLUSION

- Involving registrars creates a friendly platform for interaction
- Targeted advocacy talks improves recruitment of trainees

## Acknowledgements





# Scaling Registrar Success Through Co-Creation: Faculty-Registrar Partnership in Curriculum Design

Division of Family Medicine, Department of Family, Community and Emergency Care (FaCE), University of Cape Town

## Background

The University of Cape Town's Family Medicine training programme traditionally relied on **registrar-led biweekly contact sessions and site visits**. These sessions aimed to integrate theoretical knowledge with practical skills, using journal clubs, clinical care discussions, pharmacology, and formative assessments. However, variability in presentation quality and evolving registrar needs prompted a shift.

A **culture of feedback and registrar agency** laid the foundation for a **co-creation strategy**, enabling curriculum revisions that better aligned with **real-world practice** and **examination preparation**.



UNIVERSITY OF CAPE TOWN  
YUNIBESITHI YASEKAPA - UNIVERSITEIT VAN KAAPSTAD  
FACULTY OF HEALTH SCIENCES



FaCE  
Department of Family, Community  
and Emergency Care

## Innovation

### Co-Creation Strategy Highlights

- **Collaborative academic planning:** Registrars co-develop academic schedules, select topics, and invite guest lecturers.
- **Integrated exam preparation:** Includes registrar-led study groups, mock consultations, and peer teaching.
- **Competency-based design:** Aligned with Entrustable Professional Activities (EPAs).
- **Dynamic feedback loops:** Continuous adaptation based on registrar input.

### Impact

Survey: 10 responses from a total of 16 registrars

- Increased **registrar ownership, engagement, and satisfaction**.
- Improved **retention, throughput, and exam success**.
- Fostered a **sense of belonging and identity** within the family medicine community.

### Registrar Voices

"The academic day reminds me why I'm doing this  
—it makes me feel part of a team."

"I benefit from my colleagues' perspectives  
—they challenge the structure in meaningful ways."  
"Learning to speak up and take charge of my learning."



PRIMAFAMED  
Primary Care and Family Medicine Network for sub-Saharan Africa

Lusaka, Zambia: 24 – 25 June 2025

## Reflection and sharing

### Scalability Enablers

- Low-cost, high-engagement model.
- Minimal structural change required.
- Adaptable across institutions and specialities.
- Builds a culture of academic ownership and responsibility.

### Challenges

- Time management and session pacing.
- Need for more structure in EBM sessions.

### Lessons Learned

- **Co-creation empowers** registrars and enhances learning.
- **Adult learning models** foster deeper engagement.
- **Feedback-driven design** ensures relevance and responsiveness.

## Take-Home Message

Empowering registrars through **co-creation** is a **scalable strategy** that enhances learning, strengthens academic identity, and supports the **development of competent, confident family physicians**.

### Co-authors

Amanda Saunders, Johanna Sophia Weenink,  
Theresia Rübler, Samantha Dladla, Fundiswa Genu,  
Sheron Forgas, Tasleem Ras, Klaus Von Presentin



Edward Chagonda, Zimbabwe?

Josemar De Lima, Angola?